

## **Complaint Data**

## Data for the month ending: December 2021

| Sr.<br>No | Received from              | Pending<br>at the end<br>of last<br>month | Received | Resolved * | Total<br>Pending # | Pending complaints 3months | Average Resolution time^ (in days) |
|-----------|----------------------------|---|----------|------------|--------------------|----------------------------|------------------------------------|
| 1         | Directly from<br>Investors |   |          |            |                    |                            |                                    |
| 2         | SEBI (SCORES)              |   |          |            |                    |                            |                                    |
| 3         | Other Sources<br>(if any)  |   |          |            | NIL                |                            |                                    |
|           | Grand Total                |   |          |            |                    |                            |                                    |

Note: Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

## **Trend of Monthly Disposals of Complaints**

| Sr.<br>No. | Month           | Carried forward from previous month | Received | Resolved* | Pending# |  |  |
|------------|-----------------|-------------------------------------|----------|-----------|----------|--|--|
| 1          | April, 2021     |                                     |          |           |          |  |  |
| 2          | May, 2021       |                                     |          |           |          |  |  |
| 3          | June, 2021      |                                     |          |           |          |  |  |
| 4          | July, 2021      |                                     |          |           |          |  |  |
| 5          | August, 2021    | NIL                                 |          |           |          |  |  |
| 6          | September, 2021 | ]                                   |          |           |          |  |  |
| 7          | October, 2021   |                                     |          |           |          |  |  |
| 8          | November, 2021  |                                     |          |           |          |  |  |
| 9          | December, 2021  |                                     |          |           |          |  |  |
| 10         | January, 2022   |                                     |          |           |          |  |  |
| 11         | February, 2022  | Not Applicable                      |          |           |          |  |  |
| 12         | March, 2022     |                                     |          |           |          |  |  |
|            | Grand Total     |                                     | NIL      |           |          |  |  |

Note: \* Inclusive of complaints of previous months resolved in the current month. # Inclusive of complaints pending as on the last day of the month.



## **Trend of Annual Disposals of Complaints**

| Sr.<br>No. | Financial Year | Carried forward from previous month | Received | Resolved* | Pending# |
|------------|----------------|-------------------------------------|----------|-----------|----------|
| 1          | 2018-19        |                                     |          |           |          |
| 2          | 2019-20        | NIL                                 |          |           |          |
| 3          | 2020-21        |                                     |          |           |          |
|            | Grand Total    |                                     | NIL      | -         |          |

Note: \* Inclusive of complaints of previous months resolved in the current year.

# Inclusive of complaints pending as on the last day of the year.